

PETER CICCONE

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WORK EXPERIENCE

Software Developer: *Schultheis & Panettieri, LLP*

February 2021 – Present

- Works with a diverse client base to develop custom software solutions across several projects catered to the client's needs, enabling them to streamline their workflows, centralize their data, and improve operational efficiency.
- Develops applications with C#/.NET MVC and Microsoft SQL Server to build cloud-based web applications, hosted in the Microsoft Azure Portal.
- Interacts with various third-party libraries and web APIs such as Zoom, Google Maps, and QuickBooks.
- Communicates directly with clients both on-site and virtually to discuss their needs, become familiar with their operations, and gather requirements.
- Fields requests and provides direct customer support on all projects. This includes consulting, listening to customer feedback, implementing bug fixes, and handling change order requests.
- Maintains and upgrades legacy software to help modernize systems and improve overall response time.
- Writes technical documents such as software design, programming specifications, product specifications, quick start guides and instructional manuals.

EDUCATION

SUNY Farmingdale || Farmingdale, NY

August 2016 – June 2020

Bachelor of Science: Computer Programming & Information Systems

SKILLS

- C#, ASP.NET MVC, Microsoft SQL Server, Dapper ORM, Entity Framework, Identity Framework, Blazor, JavaScript, React, jQuery, Bootstrap 5, Telerik Controls, Stimulsoft, Azure SQL Database, PHP, MySQL, Node.js
- Relational databases, RBAC, Web APIs, Agile, IIS, Microsoft Azure, Git, Azure DevOps, Microsoft Power BI

NOTABLE PROJECTS

Qualification Management System

- Replaced Excel-based tracking with a centralized web application for managing NYC plumbers, companies, and licensees. Integration with a third-party API to pull in active users in the drug testing pool and populate exam history.
- Developed online registration portal for exams/training and integrated QuickBooks API to display invoice history.
- Implemented tools for event scheduling, managing enrollment, creating email templates and reporting dashboards.

Contribution Entry System

- Built for unions in to input checks and apply contributions across various projects and employers.
- Designed modules for contribution/cash entry, queuing staff assigned checks, and administrator auditing tools.
- Implemented comprehensive reporting features that improved financial tracking accuracy.

Cemetery Management System

- Created for one of the largest cemeteries in NYC, with their database storing nearly two-hundred years' worth of historical data. Introduced quick searching of all grave locations to help staff provide faster customer service.
- Provided tracking of grave sales, interments, inventory, work orders, burial scheduling, equipment and funeral homes.
- Generation of forms such as deeds, affidavits, address labels, foreman reports, interment orders and more.
- Integration with Google Maps API to assist guests in locating loved ones by sharing directions to their smartphones.

CERTIFICATIONS

Microsoft AZ-900 – *Azure Fundamentals*

March 2024